

## WARRANTY/RETURN POLICIES

Hestra's warranty policy is unmatched in the industry. We warranty our gloves to be free from defects in materials and workmanship for the usable life of the product. Hestra reserves the right to determine if the gloves meet this criteria. At our discretion we will either repair or replace the item free of charge. Hestra encourages exceptional customer service. We ask that the retailer address any warranty issues directly with the customer. After contacting Hestra regarding the issue you must obtain a RA # number before returning any product to Hestra. This number must be displayed on the outside of the package.