



Any warranty issues with our gloves or mittens should be returned to the place of purchase (retail store) for evaluation. If the problem is valid, as defined below, the retail store should be able to resolve the issue in a manner that is suitable for the situation.

Our products are covered by warranty for “manufacturing defects”. A manufacturing defect is defined as “any defect in materials or workmanship”. We do not cover customer damage, including but not limited to – cuts, tears, lost components (such as removable liners), burns or shrinkage caused by incorrect drying methods, other obvious abuse, or wear and tear from extensive use.

SWANY® America Corp.

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366 Fifth Avenue, Suite 701, New York, NY 10001-2211
Tel: (212) 736-3836 (800) 877-9269 Fax: (212) 736-3913*