

Siskiyou Gifts stands behind the quality of our product line and will happily accept returns for any manufacturer defect within the times designated below (some exceptions may apply and special situations are considered). Please note returns cannot be processed without an RMA number.

- *Manufacture defect = This is when an item has visible defects or is damaged upon receipt to your receiving departments. Most of our products are packaged in clear containers so that you can see any defects or damage to the product before the items are placed for retail sale at your locations.*
- *All returns must be packaged so that no additional damage will occur on the return to our warehouse.*
- *All items must be in the original packaging.*
- *A 30-day manufacture defect return policy.*