

Return & Warranty Info

TravelChair Company products are guaranteed to be free of *manufacturing* defects for 1 year from date of purchase under normal use. TravelChair Company is not obligated to replace or credit merchandise if damaged as a result of product abuse/misuse by the customer or after the warranty period.

TravelChair's warranty does not cover the following:

- Buyer's Remorse
- Normal wear and tear
- Natural breakdown of materials or colors of the product, including rust
- Improper care of product including but not limited to abuse, rips, damage incurred by leaving product outside in elements.

To return a defective product for repair or replacement:

1. You must obtain a RA # by contacting the Returns at 253-851-7519 or email order@travelchair.com for an RA.
2. Ship defective merchandise back to:
TravelChair Co.
5709 34th Ave NW
Gig Harbor, WA 98335
3. You MUST include your original proof of purchase, the defective product, contact information and a letter of explanation.
4. Please clearly mark the outside of the box with your RA#. TravelChair will refuse shipment on all inbound shipments not marked with a RA# on the outside of the box.
5. Returns will NOT be processed without the above information.
6. Once the chair is received, TravelChair will either repair or replace the product with a like product at our discretion.

Customer is responsible for paying shipping to return defective goods. TravelChair will cover expenses in shipping out replacement parts. International customers must pay for inbound and outbound shipments.

Customer assumes all responsibility in returning defective merchandise. It is suggested you send your product via a traceable method; TravelChair is not responsible for lost shipments.

TravelChair reserves the right to refuse to replace a product if the item is deemed not to fall under warranty. In such an instance, TravelChair can ship back original product to customer, at customer's expense. TravelChair will not issue replacements for product outside the warranty.

This warranty is in lieu of all other previously expressed warranties, obligations or liabilities.